

\$60,000 Saved: How LiveWell Clinic Automated Intake, Reduced Wait Time & Increased Patient Satisfaction

Case Study: LiveWell Clinic + Praana Health

The Challenge: The Rising Cost of Manual Intake

LiveWell Clinic in Charleston, SC, faced a common primary care bottleneck: the labor-intensive intake process. Traditional intake processes required staff time, room availability, and repeated patient interactions, creating bottlenecks during peak hours.

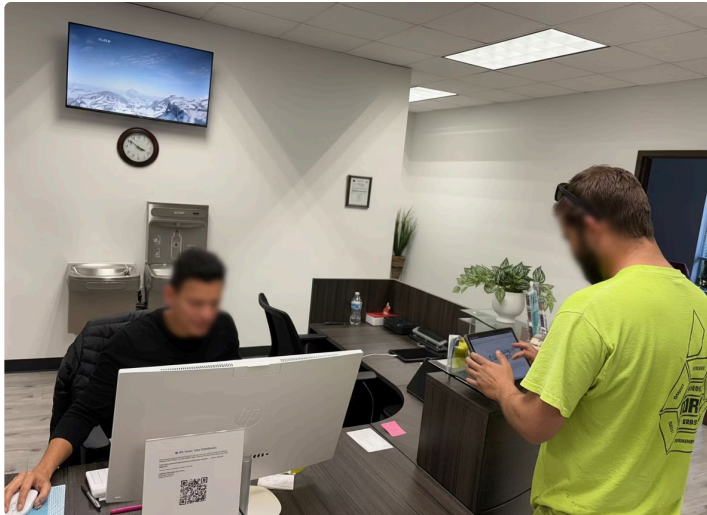
Rising operational costs

Patient dissatisfaction due to wait times

Staff burden during intake and vitals collection

The Solution: Praana Assist

The clinic implemented **Praana Assist**, an autonomous clinical intake solution that empowers patients to lead their own registration and health data collection before they see the physician.



At A Glance

Location: Charleston, SC

Patient Volume: 300+ (2 Months)

2-Month ROI: ~\$10,000 Savings

Adoption Success:

- 60% first-visit autonomy
- ~100% repeat visit autonomy



Autonomous Vitals

Patients independently measure BP, Temp, Weight, SpO₂, ECG, Heart Rate, and Respiratory Rate.



Seamless Integration

Data flows directly to the physician, ensuring they enter the exam room with a complete clinical picture.



Staff Transformation

The receptionist shifted from data entry to high-level patient flow oversight.

Patient Experience Impact

Patient feedback highlights a clear improvement in both efficiency and quality of care.

★ 5/5 STARS

"Dr. was easy to talk to. Listened well. Has a nice office and a great staff. Wait time was minimized by the check-in chair. I rarely give 5/5. Excellent experience."

Patients consistently reported:



Shorter wait times



Smoother, modern intake experience



More time and focus with the physician

Operational Impact: A Leaner Staffing Model

By leveraging Praana Assist, LiveWell Clinic successfully transitioned to a "lean staffing" model, removing the need for a dedicated Medical Assistant for intake.

Traditional Model

Clinical Staffing

1 Provider + 1 Receptionist + 1 MA

Intake Process

Manual & Labor Intensive

Data Availability

Delayed/Manual Entry

Praana-Enabled Model

Clinical Staffing

1 Provider + 1 Receptionist (0 MA)

Intake Process

Autonomous & Scalable

Data Availability

Instant & Structured

"The clinic successfully operated without hiring an MA, resulting in immediate and direct cost savings without disrupting care delivery."

Results Summary

Annual Cost Savings	\$60,000
Patient Wait Time	Significantly reduced
Patient Satisfaction	Increased (5/5 verified reviews)
Staff Efficiency	Improved
Clinic Throughput	Increased



Conclusion

Praana Assist delivers tangible value to outpatient clinics by **lowering operating costs while improving patient experience**. LiveWell Clinic's results demonstrate that smart health monitoring technology is not just an innovation, it is a practical solution to real operational challenges.

Ready to automate your intake?

[Schedule a Demo](#)

Visit www.praanahealth.com to schedule a demo.

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